

MERCER WEBCAST

WELL RESTED AND ALERT:
RECOGNIZING THE IMPORTANCE OF
SLEEP FOR YOUR WORK FORCE

September 15, 2016



TODAY'S SPEAKERS



Sandra Kuhn, MSW Principal

Sandra leads Mercer's
Behavioral Health Consulting
Group and is a co-lead for
Sleep Solutions at Mercer.
She has worked with a number
of clients to asses need and
benefits of integrating sleep
management programs into
their benefit offering.



Josh Dunsby, PhD Principal

Serves as sleep solutions colead. Josh has been building custom health management solutions for large employers for the last 10 years.



Alyssa Cairns, PhD Sleep Research Scientist

Alyssa has been involved in sleep medicine for 15 years and currently leads the investigator-initiated research division at SleepMed, Inc. Currently, her research is focused on population sleep health via analyses retrieved from SleepMed's expansive database, currently the largest published clinical sleep repository.



Mark Miles Enterprise Sales Director

Mark leads SleepMed's Enterprise Division focused on providing Sleep Management solutions to employers throughout the country through SleepMed's vast resources.

AGENDA WHAT WE'LL COVER TODAY

- Why Sleep Matters
- Prevalence and Impact of Sleep Disorders
- Current Treatments and Approaches
- Sleep Management Solution
- Additional Programming to Support Sleep Health
- Questions?

WHY SLEEP MATTERS SLEEP DISORDERS ISSUES IN THE NEWS

Mass transit train derailment in NY

Prince Fielder – MLB Texans – Diagnosed with "extreme sleep apnea"

Truck Crash in NJ that severely injured a well-known comedian/actor and killed another passenger

Midwest Bus/Transportation accident first court-ordered sleep study

Georgia Southern Nursing Students

Ariana Huffington "The Sleep Revolution"



AHA – JUNE 15, JAPAN – SLEEP DISORDERS MAY PREDICT HEART EVENTS AFTER ANGIOPLASTY

241 patients studied 5 years 52.3 had sleep disordered breathing 21% with SDB had major events 7.8 without SDB had major events

THE IMPORTANCE OF HEALTHY SLEEP

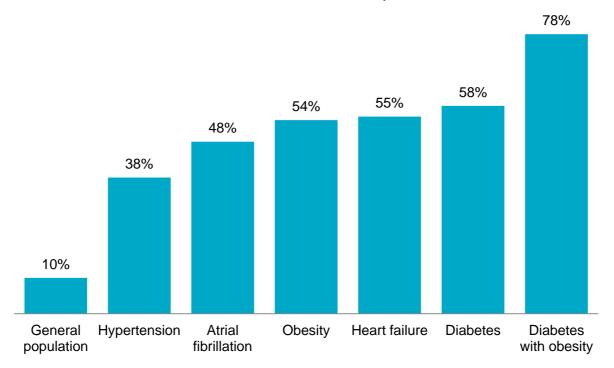
SLEEPINESS causes fatigue, cognitive impairment, poor memory, psycho-motor slowing, irritability, other mood changes and lapses in alertness.



SLEEP IS AT THE CENTER OF THE METABOLIC SYNDROME

INADEQUATE FOCUS ON UNDERLYING COMORBID SLEEP DISORDERS, INCREASES PREVALENCE AND SUPPRESSES OTHER WELLNESS AND DISEASE MANAGEMENT INITIATIVES

Prevalence of OSA in patients with



Peppard et al. Increased prevalence of sleep-disordered breathing in adults. Am J Epidemiol 2013; 177(9):1006-14; Sharma et al. Sleep in congestive heart failure. Medical Clinics of North America 2010; 94(3):447-464; Gami et al. Association of atrial fibrillation and obstructive sleep apnea. Circulation 2004; 110:364-367; Resnick et al. Diabetes and sleep disturbances. Diabetes Care 2003; 26(3): 702-709; Foster et al. Obstructive sleep apnea among obese patients with type 2 diabetes. Diabetes Care 2009; 32:1017–1019.

SLEEP DISORDERS AND BEHAVIORAL HEALTH

 Chronic lack of sleep increases an individual's risk of developing depression

 A study of about 1,000 adults, ages 21 to 30, found that, compared with normal sleepers, those who reported a history of insomnia were four times more likely to develop major depression in the next three years wh expand are that sle that sle devices the devices of the devices

Depressed patients
 who continue to
 experience insomnia
 are less likely to
 respond to treatment
 than those without
 sleep problems

 Insomnia may also be a risk factor for developing an anxiety disorder, though not as much as it is for major depression

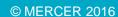
SLEEP DISORDERS AND BEHAVIORAL HEALTH

- Individuals with *existing* mental conditions are more likely to have sleep problems. Sleep problems are particularly common in patients with anxiety, depression, bipolar disorder and attention deficit hyperactivity disorder (ADHD)
 - 65–90% of adults and 90% of children with major depression experience some type of sleep problem
- The relationship between sleep loss and mental health is complex, but scientists
 have discovered that sleep disruption wrecks havoc on the brain, impairing
 thinking and emotional regulation. This illustrates how insomnia may intensify
 the effects of psychiatric disorders, and vice versa





PREVALENCE AND IMPACT OF SLEEP DISORDERS



SLEEP DISORDERS AND ASSOCIATED CONDITIONS

MORE THAN 40 MILLION AMERICANS SUFFER FROM A SLEEP DISORDER

The most prevalent sleep disorders include:

- Obstructive Sleep Apnea (OSA)
- Insomnia
- Restless leg syndrome
- Narcolepsy
- Fatigue

THE COST OF POOR SLEEP

Lack of sleep can account for up to \$35B in work place losses¹



Life insurance premiums can double or even triple in price

by not managing individuals' sleep conditions properly²



Untreated sleep apnea patients had 82% higher in patient costs than treated patients³



Obstructive sleep apnea is the

2nd highest most expensive chronic condition to the U.S⁵



Insufficient sleep has been linked to chronic disease,

such as obesity, diabetes and cardiovascular disease⁴



60% of Americans with a sleep disorder also have a chronic disorder⁶



Sources: 1. McKinsey & Company analysis; Harvard Medical School 2. Quotacy, 2015 3. Population Health Management, 2012; Union Pacific Railroad Employees Health Systems 4. Reference available upon request 5. Centers for Disease Control and Prevention 6. The National Center on Sleep Disorders Research (NCSDR)

THE IMPACT OF POOR SLEEP ON EMPLOYERS



30% of the workforce is affected by sleep deficiency¹



Six times more likely to miss a day of work²



Up to 87% of covered members at large employers with obstructive sleep apnea are undiagnosed and unmanaged²





OSA is prevalent in 72% of people with Type 2 Diabetes³

Increases prevalence & suppresses other wellness and disease management³

Sources: 1 Ceridian's Sleep Survey, Workplace Wake-Up Call, 2014 2 Reference available upon request 3National Sleep Foundation





WELL RESTED AND ALERT CURRENT TREATMENT APPROACHES



Obstructive Sleep Apnea SA)

SHORTCOMINGS OF TRADITIONAL SLEEP MANAGEMENT

THE TRADITIONAL SLEEP MANAGEMENT APPROACH IS LIMITED IN SCOPE WITH MANY BARRIERS

Identification

Testing

Diagnosis

Treatment

- PCPs under screen for OSA
- Lack of access to screening contributes to 80% of individuals with OSA being undiagnosed



Of those referred to an inpatient sleep lab for testing, up to 40% do not go



Testing in an unnatural sleep environment is uncomfortable for the patient and reduces effectiveness

- Tests sometimes fail to confirm sleep disorders leading to expensive retesting
- Follow up visits add to cost and timeliness
- Lack of integrated diagnoses with comorbid conditions - ie AFIB
- Patient out-ofpocket barriers are not addressed

- Positive Airway Pressure (PAP) therapy is prescribed 95% of the time
- ...but has a 45% noncompliance rate



- Inadequate ongoing provider oversight or monitoring, fragmented care
- Lack of integrated DME compliance management

Restless Leg Syndrome, Sleep Hygiene, Excessive Sleepiness, Insomnia

OTHER SLEEP DISORDERS ARE LARGELY UNDIAGNOSED AND UNTREATED

CURRENT TREATMENT APPROACHES



- Most Medical Plans pay for OSA diagnostics and treatment once a patient self-identifies
 - PAP therapy has been shown to effectively change the long-term health outcomes of patients
 - PAP therapy has too often been viewed as a transaction instead of part of a chronic care program



 Many Medical Plans have a Utilization Review Program that is designed to take the self-identified "at-risk" patient, and determine site-of-service for that patient



 Health plans typically do not include a method to proactively engage and identify at-risk members to reduce the under diagnosis of sleep disorders and the adverse effects on the overall health of the employee and financial health of the employer



 Much of the sleep disorder focus is on OSA, while other complex disorders, including the growing disorder of insomnia, do not receive the focus that they deserve





WELL RESTED AND ALERT SLEEP MANAGEMENT SOLUTION



ADDRESSING SLEEP MANAGEMENT

- Proactive sleep risk identification
- Flexible screening/at-risk member identification
- Simple to use at-home diagnostics
- Nationally scalable
- Clinical appropriate and outcomes focused

INTEGRATED SLEEPMED APPROACH BETTER HEALTH AND COST SAVINGS

SCREENING

Direct or triaged screening from HRA/biometric screenings, payor/private DM/CM, telemed, data mining driven engagement

DIAGNOSIS AND TESTING

240,000+ diagnostic studies per year at 100+ managed sleep labs and thousands of physicians' practices. Network of sleep physicians.

THERAPY

100 staff Respiratory
Therapists, national RT
network, and 35
dedicated service
centers. Online CBTi.

ACTIVE MANAGEMENT

Actively monitor patient compliance to provide guidance



SLEEP MANAGEMENT SOLUTION

ACCESS TO CBT-I IS SEVERELY LIMITED DUE TO:



Caregiver Shortage: 220 certified behavioral sleep therapists serving 30M insomniacs



Cost: Face-to-face treatment is expensive (\$800–\$1,500); limited reimbursement



Inconvenience: Scheduling and travel for office visits require time away from work



Privacy Concerns: Reluctance to share personal health issues with others



SLEEP PROGRAM RESULTS

8-10%

Better compliance

\$6,000+

In total health plan & disability cost savings per driver in one year

Patients
adhere to the
program, save
money and
sleep better

73%

Reduction in preventable driving accidents

z z z

 \mathbf{Z}^{2}

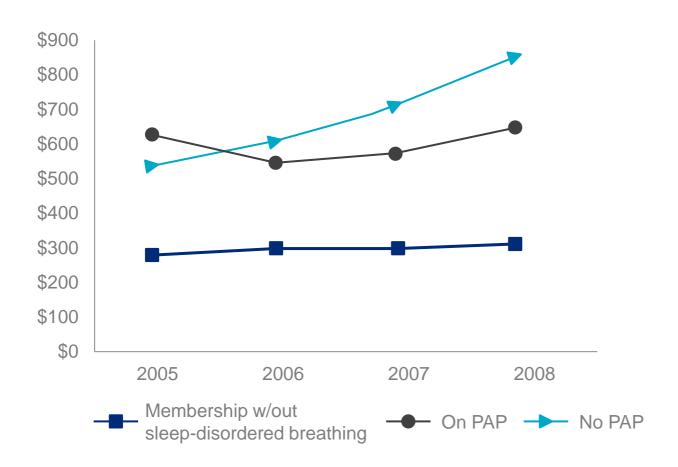


47.8%

reduction PMPM in healthcare spending

TOTAL MEDICAL EXPENSE PMPM

UNION PACIFIC GRAPH





During 2007 and 2008
medical expense
averaged 100% higher
for those on therapy
and 160% for those
not on therapy when
compared to the
membership without
sleep-disordered
breathing.

Sources: Population Health Management, 2012

SLEEP PROGRAM RESULTS

CASE STUDY: SCHNEIDER TRUCKING

GOAL: Retroactive statistical analysis of study data acquired from Schneider Trucking.

Program highlights

- 1600 drivers diagnosed with OSA compared to an equal number of drivers screened unlikely to have OSA
- Crash Risk is 5X Higher for drivers not adhering to sleep apnea treatment
- Based on findings given 1000 drivers in one year, those refusing mandated treatment would have 70 preventable serious truck crashes, compared to 14 crashed experienced by the control group or OSA diagnosed drivers who adhered to treatment
- Savings impact information due out shortly but early projections indicate much more significant than Union Pacific study

SLEEP PROGRAM RESULTS

CASE STUDY: LARGE PUBLIC COMMUTER RAIL

GOAL: Improve safety by reducing driver fatigue and drowsiness

Program highlights

- Employee engagement program with on-site promotions
- Face-to-face 20-minute screening sessions for all employees via scheduled appointments
- Enhanced and expedited care delivery for insomnia and OSA
- Coaching to promote behavior change for disease management
- Sleep Safety campaigns with on-site screening; device dispensing and retrieval
- Initial screenings of almost 300 patients showed 61% high risk for sleep disorder breathing





WELL RESTED AND ALERT ADDITIONAL PROGRAMMING TO SUPPORT SLEEP HEALTH

THE MOVE TO WELL-BEING

PHYSICAL



Activity Nutrition Sleep

EMOTIONAL



Resilience
Mindfulness
Problem solving

FINANCIAL



Security
Life planning
Retirement

ADDITIONAL PROGRAMMING

- Employers can augment their wellbeing program with:
 - Education about sleep and its importance
 - Ways to improve sleep
 - Lifestyle changes caffeine, alcohol and nicotine
 - Physical activity
 - Relaxation techniques
 - cCBT programs

CONTACT INFORMATION

- Sandra Kuhn, LCSW
 - Sandra.kuhn@mercer.com

- Josh Dunsby, PhD
 - Josh.dunsby@mercer.com

QUESTIONS?



Sandra Kuhn, MSW Principal



Josh Dunsby, PhD Principal



Alyssa Cairns, PhD Sleep Research Scientist



Mark Miles Enterprise Sales Director

QUESTIONS

Please type your questions in the Q&A section of the toolbar and we will do our best to answer as many questions as we have time for.

To submit a question while in full screen mode, use the Q&A button, on the floating panel, on the top of your screen.



FEEDBACK

Please take the time to fill out the feedback form at the end of this webcast so we can continue to improve. The feedback form will pop-up in a new window when the session ends.

© MERCER 2016 27

MAKE TOMORROW TODAY